

System	Web-Based?	Authentication Required?
DCSS	No	Yes
OCTS	Current system uses two desktop client applications to access the primary Ombudsman Case Tracking System (OCTS) application server. The first is a Microsoft Internet Explorer browser based PC-client for use by ombudsman specialists to record their interactions with clients while working to resolve their loan issue(s), and a system administrator/report writer PC-desktop client version of the application used to modify/manipulate data and information held in the system; routine administrator functions (such as record deletion, application access, etc.), and detailed report creation.	The OCTS has been established with a user ID and password access setup. It is a closed loop system accessible only by ED employees authorized to have access to the system.
SAOTW	Yes	No authentication required for 95% of the content on the site; however, <a href="#">users may opt to register with 'MyFSA' to access enhanced search, save and wizard functionality.</a>
FMS	Yes	Yes
CDDTS	No	N/A
ERMS	Yes	Yes